

ROBLOX

Safeguarding Factsheet



What is Roblox?

Roblox is a global platform where millions of people gather together every day to imagine, create, and share experiences with each other in immersive, user-generated 3D worlds.

Reporting Systems

Players can report inappropriate chat messages or content by using our Report Abuse system, which is located throughout the site and in-game.

Chat Filters

Roblox uses a combination of chat filters, both human and software moderation, to proactively remove inappropriate content from the platform.

Parental Controls

Parents can limit or disable online chat capabilities, customise access to experiences based on age recommendations, and select options for spending limits.

Age Restrictions

There is no age restriction on Roblox, however, there is content for 17+ on Roblox. Both creators that develop this content and people who engage with it will have to be 17 or older and ID-verified to access this new category. Such content will remain inaccessible to those who are under 17 or not ID-verified.

Avatar Clothing Detection

An automated detection feature ensures that all players are wearing appropriate attire within the avatar editor and avatar thumbnails.

Online Safety Tips for Children

Guard your personal information

Never share personal information like your full name, address, phone number, school name, or passwords online. Be cautious about sharing your location, especially in real-time, when streaming in games.

Online Friends

Only accept friend requests or connections from people you know in real life. If you're unsure about someone's identity, don't accept their request.

Cyberbullying Awareness

Recognise the signs of cyberbullying, such as hurtful messages, exclusion, or spreading rumours. Don't respond to cyberbullies; instead, block or report them to a trusted adult.